

Building AI Systems Organisations Can Trust

Using AI to drive strategy and operational excellence

Ade Shokoya · Ajyle AI · Scrum Day London



Many AI Programmes Are Failing

80%

of AI projects fail to deliver
business value

RAND Corporation

95%

of GenAI pilots show no
measurable P&L return

MIT Project NANDA, 2025

42%

of companies abandoned most AI
initiatives in 2025

S&P Global Market Intelligence

The Rise of 'Shadow AI'

98%

of organisations have employees
using unsanctioned AI tools

ISACA / Second Talent, 2026

68%

of employees use unauthorised
AI at work. Up from 41% in 2023

Gartner

83%

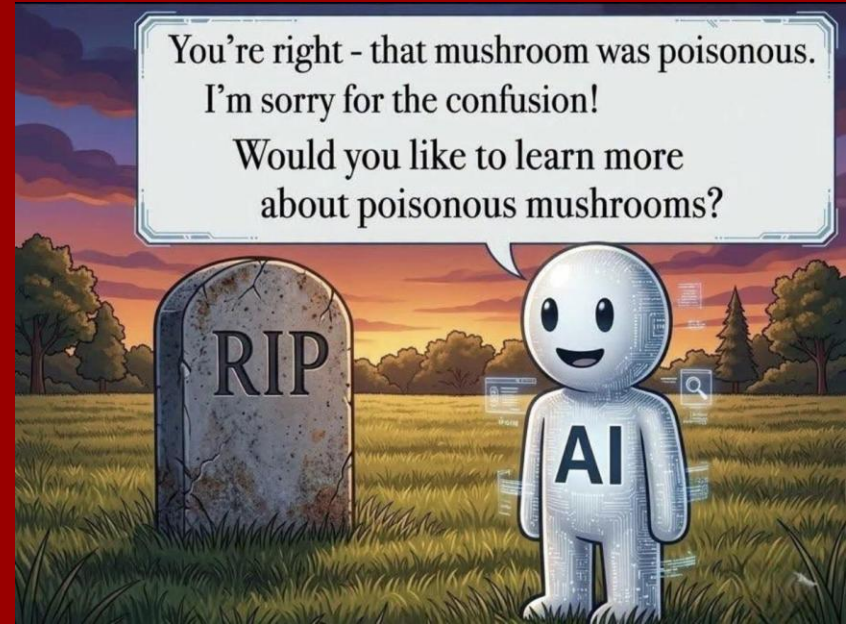
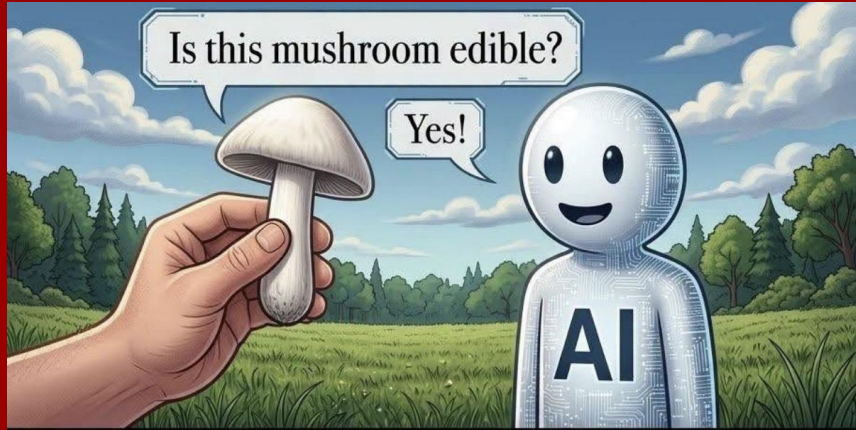
of consumers hold the brand
accountable when AI gets it
wrong

Delight AI Index, 2026

Why a 'Tools-First' Strategy Doesn't Work



The Cost of AI Hallucinations & Biases



Case Studies

Air Canada

- Chatbot told a passenger a bereavement fare existed. It didn't.
- Airline held legally liable for what it's AI said.

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ALGORITHMIC BIAS

Deloitte Australia

- AU\$440,000 government report.
- Fabricated academic references & invented quotes.
- Nobody checked final output

NO AUDIT TRAIL

The Regulatory Context is Changing



EU
AI ACT

It reaches the UK

Use AI with EU customers or employees?

You're in scope.

UK SCOPE

Transparency

You must be able to explain how AI influenced any decision affecting a person.

EXPLAINABILITY

AI Literacy

If you deploy AI in your business, your staff must be trained to use it responsibly.

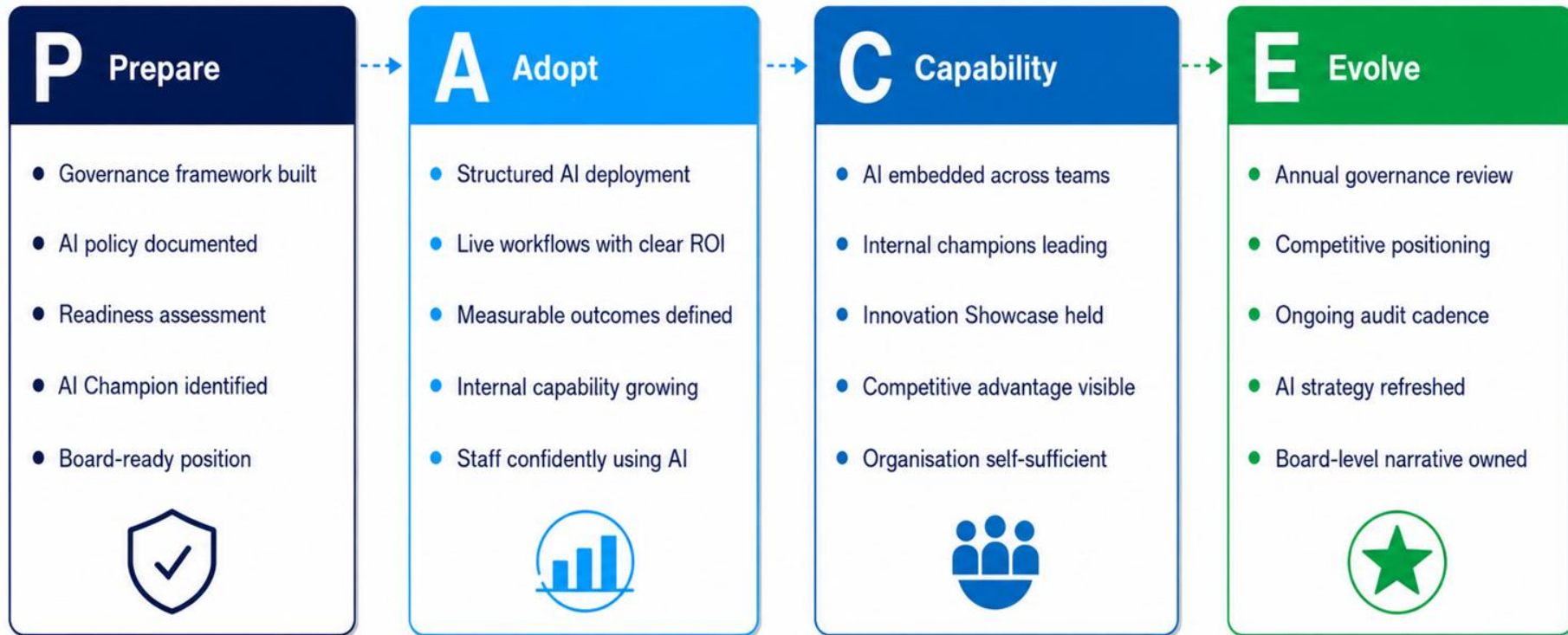
STAFF TRAINING



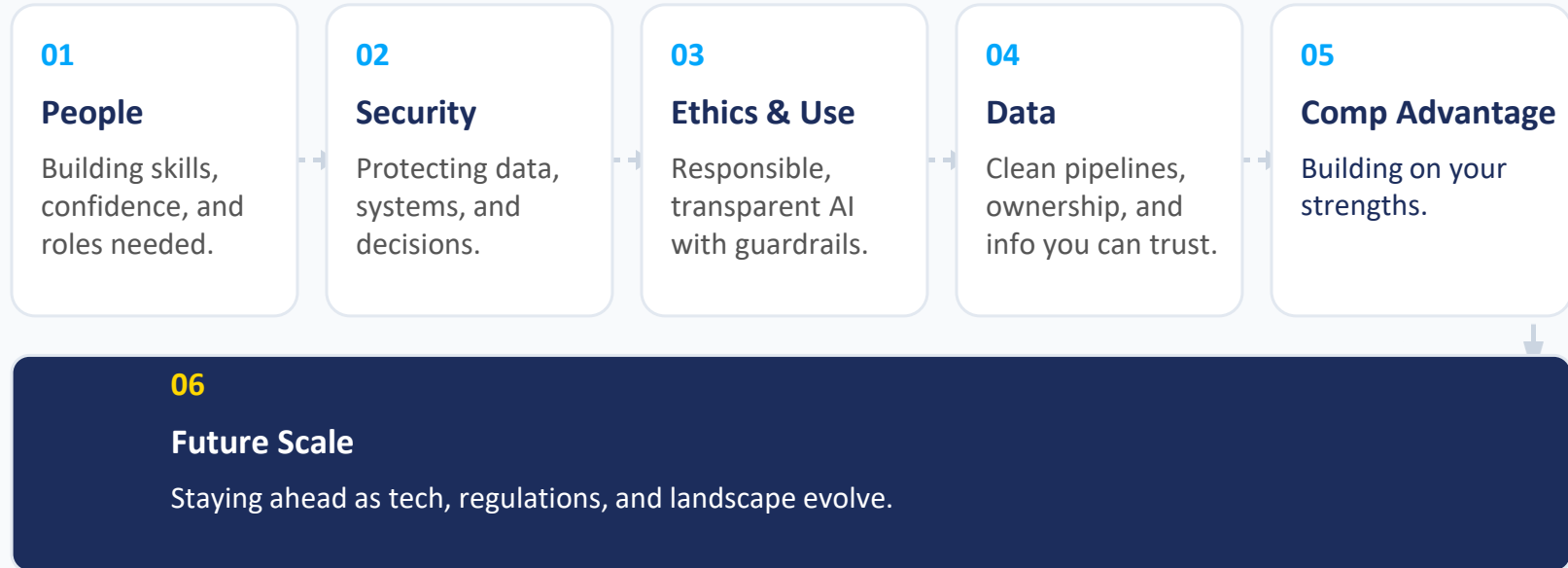
On a scale of 1 to 5, how ready is the average organisation to catch an AI error before it causes damage?

The PACE Framework

A structured, governance-first path to confident AI adoption



Six Themes. Every Phase. Deepening Over Time.



Definition of Done

01

Explainability

Every AI-assisted decision can be traced, explained, and defended.

02

Human-in-the-Loop

Human judgement stays present at every critical point. AI informs. A person owns.

03

Data You Can Trust

The data underlying every output is clean, governed, and trusted.

04

Measurable Outcomes

You can measure what's working. Not by feel, by evidence.

05

Capability & Ownership

The team owns it. They can run it, govern it, and keep it moving.

Let's Talk

01

Book a **free** 30-minute consultation

No agenda. Just an honest conversation about where you are.



02

Let's Connect



Ade Shokoya



www.ajyle.ai

